Mr. T & Mrs. C.A. Waterson 26 Osprey Close Langford Village Bicester Oxfordshire OX26 6 YH

Tel: 01869 240195 Fax: 01869 248730

3 April 2008.

Mr. Alan Tugwell AT. Bathroom & Tiling Services 119 Avocet Way Langford Village Bicester Oxfordshire OX26 6YW

Dear Alan:

I thought it appropriate to send you brief note to express our thanks to you and your team for carrying out all the work on our kitchen refit in January of this year.

The work consisted of stripping out our existing kitchen, removal of all wall tiles, removal of our inner wall, cooker, electric sockets, skirting boards and dishwasher. Then the installation of the flat pack Wicks Tiverton kitchen, fitting of our Toledo dual fuel cooker, Toledo hood and new dishwasher, plastering, re-tiling the walls, new stainless steel electric sockets and the fitting of a new Wicks laminate floor along with the installation of new skirting was all carried out to an exceptionally high standard.

During the course of the 9 days it took to complete, your company kept all mess to an absolute minimum with little or no disruption to the family.

The completed kitchen is fantastic and we are very, very pleased with your attention to detail. As a result we have no reservations in recommending your company and workmanship to our friends.

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Terry

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again thank you Sin/erely